CLIENT-SERVER SYSTEMS CAN FAIL



Deadlock and starvation

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- Temporary blocking: a computation blocks until an event happens
 - This event will happen eventually
- Deadlock: a computation blocks until an event happens.
 - But the event never happens
 - Computation has no chance to proceed; this is a permanent failure
 - Typically, this happens when we have a set of processes (or threads) in which each component is blocked waiting for a resource that is held by another component in the set.
- Test for whether deadlock has occurred: will an external input allow computation to proceed?
- Deadlock can result from:
 - Ambiguous protocol specification
 - Programming errors and oversight

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CS 464/564, Fall 2023 1 / 1

DEADLOCK DETECTION



- Can we detect deadlock at runtime?
- For a system running on one machine: impossible
 - We have to distinguish between temporary blocking and deadlock
 - The programmer can invent new resources (e.g., mutexted variables), so the operating system has no way of knowing which program uses what resource
 - Deadlock can depend on the order in which events arrive. So even if we know everything about resources, we still have to do something similar to proving a theorem.
- For a distributed system: impossible
 - All of the above
 - We also have to inspect multiple programs running on multiple machines, possibly under different conditions (e.g., different operating systems)
 - Deadlocks can occur in a distributed system even if the individual programs are deadlock-free!
- No practical program can be designed to determine whether a set of clients and servers are deadlocked
- The only thing we can do is to minimize the possibility of deadlock
 - Recipe: care at all the levels (protocol, coding, installation)
- To avoid deadlock, one must first understand how can it occur
 - We therefore discuss (some of) the situations that can deadlock the system

SINGLE INTERACTION DEADLOCK



- The simplest form of deadlock, and thus the easiest to prevent
- We use the request-response paradigm, and timeout values
- Request-response: one side (usually the client) sends a request, the other responds
 - The protocol must specify which side sends the request
 - A protocol that does not fully specify such kind of synchronization rules is prone to failure
 - Example of protocol featuring imprecise specifications:
 - The client establishes a connection to the server
 - Immediately after the connection is established, either the server of the client sends an initialization message, to which the peer responds
 - Then the interaction happens normally (client sends requests, server responds)
 - The protocol allows flexibility in its implementation, but two implementations can easily collide and generate a deadlock
- All the interaction sequencing must be precisely specified and implemented
 - Typical approach to sequencing: describe the protocol using finite automata

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SINGLE INTERACTION DEADLOCK (CONT'D)



SINGLE INTERACTION DEADLOCK (FINALE)



- Other problem: inherent unreliability of the communication medium
 - Typical manifestation: A message is lost, whomever is supposed to receive it deadlocks (and in turns deadlocks its peer)
 - Variant: An incomplete message is sent (e.g., a line without the terminating newline); if the peer expects the complete message, it deadlocks
- This problem is mostly manifest when using an unreliable transmission protocol (UDP), but it can happen anywhere
 - In no circumstance should you use TCP algorithms with UDP connections
- Solution:
 - Timeout: If too much time passes without any reaction from the peer, the program times out
 - The connection is considered dropped (TCP only), or
 - Mechanisms for retransmission are provided (does not make much sense in TCP applications)
 - Choosing the right timeout value is black magic; there is no recipe

- If we use a concurrent server, single interaction deadlock is not critical in many cases
 - Often, only one thread/process and the corresponding client deadlocks
 - However, this eats up resources, possibly preventing other clients to connect!
 - Additionally, things get really hairy if a thread/process deadlocks within a critical region!
 - So even if single interaction deadlock is apparently unimportant, one must still pay attention to such a possibility
- A related problem: starvation
 - Some clients can access the service, while others cannot (i.e., some clients starve)
 - A real problem in iterative servers, but also an issue in concurrent ones
 - An iterative server must not permit arbitrarily long interactions; a concurrent server should in principle do the same (why?)
 - Timeout mechanisms are applicable here too (but are not panacea)

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CS 464/564, Fall 2023 4 / 11

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CS 464/564, Fall 2023 5 / 1

BUSY CONNECTIONS



CONCURRENCY: TO MANAGE OR NOT TO MANAGE



- Clients that do not time out can still generate starvation
 - TCP ensures flow control; data is written by the program in a buffer and then transmitted at a pace the client can handle
 - A clients that refuses to read the responses (or reads them slowly) can delay or even prevent further transmission (machine-wide!)
 - Same goes for a client that overwhelms the server with data
- Avoiding blocking operations
 - During long operations, the server can poll periodically the input and read from the socket even if it has no use for the incoming data at that moment
 - A server can also avoid blocking operations
 - For instance, poll the socket, and send only if there is room
 - Also implement a timeout mechanism to take care of the case in which the client never reads the responses

- The first kind of starvation (client just staying there and doing nothing) is solved by not managing concurrency...
 - Then a malicious client will just block the thread that handles it, no problem, there are more where this one came from; the thread does not even get scheduled, so there is no overhead
 - ... Apparently!
- Resources (including concurrency) are managed anyway at machine level
 - Managed resources include: processes, active sockets, total number of descriptors
 - It is also the case that each TCP connection uses buffer space
 - So if you do not manage your resources you just exchange one problem (a misbehaving server) to another with is much worse (a misbehaving machine)
 - Conclusion: in all but the most trivial cases concurrency should be managed

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- The maximum amount of resources available is not the same between multiple operating systems—indeed it may not be the same even for identical machines running the same OS!
- In other words, you cannot anticipate whether your server runs out of resources
- So arrange that your server report problems
 - Check the values returned by all the system calls and generate appropriate log messages
 - Even if the error is not critical, do generate a message.
 - The system administrator can then examine the system logs and react to unusual conditions
 - Yes, you may want to consider even calls to fork or new
 - An error condition here should probably generate a LOG_EMERG syslog entry

- Scenario:
 - Syslog obtains the timestamp of each log entry from a time server
 - The system administrator decides to debug the time server; debug information goes to syslog
 - A log entry generates a request from the time server, which in turn generates other log entries, which in turn generates fresh requests to the time server, which in turn...
- Something like a deadlock (i.e., caused by circular dependencies), but not really a deadlock
 - Indeed, the servers are not blocked; they all work like crazy; as soon as a message is processed, another one arrives
 - This situation is called livelock
- Solution: avoid circular dependencies by documenting dependencies

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CS 464/564, Fall 2023 8 / 11

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CS 464/564, Fall 2023 9 / 11

JNDERSTAND AND DOCUMENT DEPENDENCIES



A LAST WORD: NON-DISTRIBUTED DEADLOCK



- Almost anything is a client-server application these days
- A programmer should
 - Understand the existing dependencies and avoid introducing cycles
 - Document the newly introduced dependencies
- Approaches in keeping dependency information:
 - Coarse-grained: services are the working entities
 - If syslog uses the time service then the time service cannot call syslog no matter what
 - Advantage: the resulting dependency graph is easy to manage
 - Disadvantage: may introduce stronger restrictions than necessary
 - Fine-grained: servers are the working entities
 - If syslog server Y uses the time server X, then time server X cannot use the syslog server Y (but can use, say, syslog server Z)
 - Advantage: does not introduce unnecessary constraints
 - Disadvantage: the resulting dependency graph is nightmarish to manage

- It is not necessary to have a client-server application to obtain deadlocks;
 a multithreaded program will do nicely
- The potential problem: critical regions (mutexes, semaphores, etc.)
- Simple rules to avoid deadlocks:
 - If you must acquire more than one critical region simultaneously, always acquire them in the same order
 - Do not rely on "this can never happen!" It can happen, and will do so at the worst possible moment
 - Make sure that you release the critical region eventually
 - Common problem: returning from within a critical region without releasing it; returning also means exiting with an error
 - Remember, a mutex is just an integer which is, say, incremented once acquired; if your thread returns/dies/is canceled without releasing the thing, nothing is there to release it for you;
 - Another common problem: acquiring critical regions in signal handlers
 - Signal handlers fire up asynchronously, so there is a decent chance that one will fire up while the main code is...in the critical region the handler is supposed to acquire

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